



GOVERNMENT OF ASSAM

OFFICE OF THE: SORBHOOG MUNICIPAL BOARD
P.O. - Sorbhog, Dist. - Barpeta (Assam), PIN - 781317
Email: sorbhogtc@yahoo.com

No. SMB/Misc-03/2025-26/ 1265

Date: 27.03.2026

NOTICE

Notification of Helpline for Sanitation and Emergency Services

It is hereby notified for general information of all residents, institutions, and stakeholders within the jurisdiction of Sorbhog Municipal Board that a **dedicated helpline** has been established to address issues related to sanitation, sewerage, septic tanks, solid waste management, and related public services.

Helpline Details:

- **Helpline Number:** 7637890419
- **Email ID:** sorbhogtc@yahoo.com
- **Working Hours:** 10AM-6PM

Purpose of Helpline:

Citizens may contact the helpline for:

1. Complaints regarding **overflowing septic tanks, drains, and sewer lines**
2. Requests for **desludging/cesspool services**
3. Reporting of **unsafe or illegal manual cleaning activities** (prohibited under the **Prohibition of Employment as Manual Scavengers and their Rehabilitation Act, 2013**)
4. Issues related to **solid waste collection and sanitation**
5. Any other **public health or sanitation-related grievances**

Instructions to Citizens:

- Provide **complete details** (name, address, contact number, and nature of complaint) while lodging complaints.
- Avoid engaging unauthorized persons for sanitation works; use only **authorized municipal services**.
- In case of emergency situations, immediate contact with the helpline is advised.

Assurance:

Sorbhog Municipal Board is committed to providing prompt and efficient services. All complaints received through the helpline shall be attended on priority.

By Order

Executive Officer
Sorbhog Municipal Board
Sorbhog

Executive Officer
Sorbhog Municipal Board
Sorbhog

Chairperson
Sorbhog Municipal Board
Sorbhog

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Sorbhog Municipal Board
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